

MONDAY, APRIL 10th (Optional Training Day)

8:00AM – 9:00AM	Breakfast & Registration Open (<i>San Polo Grand Ballroom</i>)			
	BUSINESS SYSTEMS/PROPworks®	OPERATIONAL	PASSENGER PROCESSING	
9:15AM – 10:15AM	T1. New User Training: Focus for Contract Administrators Audience: Contract Admin <i>Toscana 1</i>	T2. Portal: User Training Audience: All <i>Toscana 2</i>	T3. Functional Introduction to AODB/RMS & New System Features Audience: Airport Ops <i>Toscana 3</i>	T4. EASE™ Maintenance & Support: Local and Cloud Audience: Airport IT <i>Toscana 4</i>
10:15AM – 10:30AM	Break			
10:30AM – 12:00PM	T1. (Cont'd) New User Training: Focus for Contract Administrators Audience: Contract Admin <i>Toscana 1</i>	T2. (Cont'd) Portal: User Training Audience: All <i>Toscana 2</i>	T3. (Cont'd) Functional Introduction to AODB/RMS & New System Features Audience: Airport Ops <i>Toscana 3</i>	T4. (Cont'd) EASE™ Maintenance & Support: Local and Cloud Audience: Airport IT <i>Toscana 4</i>
12:00PM – 1:00PM	Lunch (<i>San Polo Grand Ballroom</i>)			
1:15PM – 2:15PM	T5. New User Training: Focus for Finance Users Audience: Finance <i>Toscana 1</i>	T6. Workflow Training Audience: All <i>Toscana 2</i>	T7. Interface Controller Training Audience: Airport Ops/System Admin <i>Toscana 3</i>	T8. CUSS Operational Maintenance with IER Audience: Airport IT/Ops <i>Toscana 4</i>
2:15PM – 2:30PM	Break			
2:30PM – 3:30PM	T5. (Cont'd) New User Training: Focus for Finance Users Audience: Finance <i>Toscana 1</i>	T6. (Cont'd) Workflow Training Audience: All <i>Toscana 2</i>	T7. (Cont'd) Interface Controller Training Audience: Airport Ops <i>Toscana 3</i>	T9. LDCA Administrator and User Training with Airline Choice Audience: Airport IT/Ops <i>Toscana 4</i>
3:30PM – 3:45PM	Break			
3:45PM – 4:45PM	T5. (Cont'd) New User Training: Focus for Finance Users Audience: Finance <i>Toscana 1</i>	T6. (Cont'd) Workflow Training Audience: All <i>Toscana 2</i>	T10. FIDS Layout Editor Audience: Airport Ops/System Admin <i>Toscana 3</i>	T11. ACUS Maintenance & Support Audience: Airport IT/Ops <i>Toscana 4</i>
7:00PM – 10:00PM	Welcome Reception and Entertainment: ROCKHOUSE Las Vegas			

TUESDAY, APRIL 11th

8:00AM – 9:00AM	Breakfast & Registration Open (<i>San Polo Grand Ballroom</i>)		
	BUSINESS SYSTEMS/PROPworks®	OPERATIONAL	PASSENGER PROCESSING
9:00AM – 10:15AM	General Session (<i>San Polo Grand Ballroom</i>) Fireside Chat: Opening Remarks, Discussion on the Future of Amadeus Airport IT, and Interactive Q&A. - Betros Wakim, CEO, AirIT - Iyad Hindiyeh, Head of Business Development, Solution Design, and Bid Management		
10:15AM – 10:30AM	Break		
10:30AM – 11:30AM	Keynote Address: <i>Digital Trends and the Future of Travel</i> (<i>San Polo Grand Ballroom</i>) - Michael Bayle; Head of Mobile; Amadeus IT Group		
11:30PM – 1:00PM	Lunch (<i>San Polo Grand Ballroom</i>)		
1:15PM – 2:15PM	B1. PROPworks® New Features Audience: All <i>Toscana 1</i>	O1. Airport Ops: DataHub Audience: Airport Ops <i>Toscana 3</i>	P1. EASE™ New Features Audience: Airport IT <i>Toscana 4</i>
2:15PM – 2:30PM	Break		
2:30PM – 3:30PM	B2a. Ad-Hoc Customer Billing Audience: Finance <i>Toscana 1</i> B2b. ESB Financial Interface Audience: Finance/IT <i>Toscana 1</i>	B3a. Transitioning to Rate Tables Audience: All <i>Toscana 2</i> B3b. Work Flow Examples Audience: All <i>Toscana 2</i>	O2. Advanced Resource Management Planning: Ricondo & Associates Audience: Airport Ops <i>Toscana 3</i> P2. Future of Passenger Processing Technology Audience: Airport/Airline <i>Toscana 4</i>
3:30PM – 4:30PM	B4. Cash Posting Topics Audience: Finance <i>Toscana 1</i>	G2. Solution Camps / Open Network Period Audience: All Refreshments and Snacks will be available here during this period. <i>San Polo Grand Ballroom</i>	
5:30PM – 8:30PM	Dinner Reception: LAVO Las Vegas Italian Restaurant and Nightclub		

WEDNESDAY, APRIL 12th

8:00AM – 9:00AM	Breakfast & Registration Open (<i>San Polo Grand Ballroom</i>)		
	BUSINESS SYSTEMS/PROPworks®	OPERATIONAL	PASSENGER PROCESSING
9:15AM – 10:15AM	B5. Lightning Talks Audience: All <i>Toscana 1</i>	B6/O3. Airports Roundtable Audience: Airport Ops and IT; PROPworks® Users <i>Toscana 2</i>	P3. Baggage Solutions: BRS; Messaging; RFID Audience: Airport/Airline <i>Toscana 4</i>
10:15AM – 10:30AM	Break and Prize Drawing (<i>San Polo Grand Ballroom</i>)		
10:45AM – 12:00PM	B7. Business Systems Steering Committee / Focus Group Audience: All <i>Toscana 1</i>	O4. Operational Systems Roadmap Audience: Airport Ops <i>Toscana 3</i>	P4. CUSS Kiosk Industry Update Audience: Airport IT <i>Toscana 4</i>
12:00PM – 1:00PM	Lunch (<i>San Polo Grand Ballroom</i>)		
1:15PM – 2:15PM	B8a. Performance Tuning Audience: IT <i>Toscana 1</i>	B9a. Using Agreement Templates with Workflow Audience: Contract Admin <i>Toscana 2</i>	O5. Video Analytics Management System (VAMS): Searidge Technologies Audience: Airport Ops <i>Toscana 3</i>
	B8b. SSL Set-Up Audience: IT <i>Toscana 1</i>	B9b. Mobile Cashier: Requirements Gathering Audience: Finance/IT <i>Toscana 2</i>	
2:15PM – 2:30PM	Break		
2:30PM – 3:30PM	B10. PROPworks®: What Have We Missed? <ul style="list-style-type: none"> - Valerie Hunter (LAWA) - Zoe' Reyes (AvAirPros) - Eric Knowles (MIA) Audience: All <i>Toscana 1</i>	O6. AODB/RMS/FIDS System Features & Highlights Audience: Airport Ops <i>Toscana 3</i>	P6. Airlines Roundtable Audience: Airlines <i>Toscana 4</i>
6:00PM – 6:30PM	Meet in Venetian lobby – Bus to Rio Las Vegas		
6:30PM – 10:30 PM	<p style="text-align: center;">Closing Night Entertainment</p> <div style="display: flex; justify-content: space-between; align-items: center;"> <div style="text-align: center;">  <p>VOODOO LOUNGE</p> </div> <div style="text-align: center;"> <p>Reception @ Rio Las Vegas Voodoo Lounge Followed by: Penn and Teller Live Show</p> </div> <div style="text-align: center;">  <p>PENN & TELLER</p> </div> </div>		