

## MONDAY, APRIL 10<sup>th</sup> (Optional Training Day)

8:00AM – 9:00AM	Breakfast & Registration Open ( <i>San Polo Grand Ballroom</i> )			
	BUSINESS SYSTEMS/PROPworks®	OPERATIONAL	PASSENGER PROCESSING	
9:15AM – 10:15AM	<b>T1. New User Training: Focus for Contract Administrators</b> <b>Audience: Contract Admin</b>  <i>Toscana 1</i>	<b>T2. Portal: User Training</b> <b>Audience: All</b>  <i>Toscana 2</i>	<b>T3. Functional Introduction to AODB/RMS &amp; New System Features</b> <b>Audience: Airport Ops</b>  <i>Toscana 3</i>	<b>T4. EASE™ Maintenance &amp; Support: Local and Cloud</b> <b>Audience: Airport IT</b>  <i>Toscana 4</i>
10:15AM – 10:30AM	Break			
10:30AM – 12:00PM	<b>T1. (Cont'd) New User Training: Focus for Contract Administrators</b> <b>Audience: Contract Admin</b>  <i>Toscana 1</i>	<b>T2. (Cont'd) Portal: User Training</b> <b>Audience: All</b>  <i>Toscana 2</i>	<b>T3. (Cont'd) Functional Introduction to AODB/RMS &amp; New System Features</b> <b>Audience: Airport Ops</b>  <i>Toscana 3</i>	<b>T4. (Cont'd) EASE™ Maintenance &amp; Support: Local and Cloud</b> <b>Audience: Airport IT</b>  <i>Toscana 4</i>
12:00PM – 1:00PM	Lunch ( <i>San Polo Grand Ballroom</i> )			
1:15PM – 2:15PM	<b>T5. New User Training: Focus for Finance Users</b> <b>Audience: Finance</b>  <i>Toscana 1</i>	<b>T6. Workflow Training</b> <b>Audience: All</b>  <i>Toscana 2</i>	<b>T7. Interface Controller Training</b> <b>Audience: Airport Ops/System Admin</b>  <i>Toscana 3</i>	<b>T8. CUSS Operational Maintenance with IER</b> <b>Audience: Airport IT/Ops</b>  <i>Toscana 4</i>
2:15PM – 2:30PM	Break			
2:30PM – 3:30PM	<b>T5. (Cont'd) New User Training: Focus for Finance Users</b> <b>Audience: Finance</b>  <i>Toscana 1</i>	<b>T6. (Cont'd) Workflow Training</b> <b>Audience: All</b>  <i>Toscana 2</i>	<b>T7. (Cont'd) Interface Controller Training</b> <b>Audience: Airport Ops</b>  <i>Toscana 3</i>	<b>T9. LDCS Administrator and User Training with Airline Choice</b> <b>Audience: Airport IT/Ops</b>  <i>Toscana 4</i>
3:30PM – 3:45PM	Break			
3:45PM – 4:45PM	<b>T5. (Cont'd) New User Training: Focus for Finance Users</b> <b>Audience: Finance</b>  <i>Toscana 1</i>	<b>T6. (Cont'd) Workflow Training</b> <b>Audience: All</b>  <i>Toscana 2</i>	<b>T10. FIDS Layout Editor</b> <b>Audience: Airport Ops/System Admin</b>  <i>Toscana 3</i>	<b>T11. ACUS Maintenance &amp; Support</b> <b>Audience: Airport IT/Ops</b>  <i>Toscana 4</i>
7:00PM – 10:00PM	Welcome Reception and Entertainment: <b>ROCKHOUSE Las Vegas</b>			

## TUESDAY, APRIL 11<sup>th</sup>

<b>8:00AM – 9:00AM</b>	Breakfast & Registration Open ( <i>San Polo Grand Ballroom</i> )		
	<b>BUSINESS SYSTEMS/PROPworks®</b>	<b>OPERATIONAL</b>	<b>PASSENGER PROCESSING</b>
<b>9:00AM – 10:15AM</b>	<b>General Session</b> ( <i>San Polo Grand Ballroom</i> ) Fireside Chat: Opening Remarks, Discussion on the Future of Amadeus Airport IT, and Interactive Q&A. <ul style="list-style-type: none"> <li>- Betros Wakim, CEO, AirIT</li> <li>- Iyad Hindiyeh, Head of Business Development, Solution Design, and Bid Management</li> </ul>		
<b>10:15AM – 10:30AM</b>	Break		
<b>10:30AM – 11:30AM</b>	<b>Keynote Address:</b> <i>Digital Trends and the Future of Travel</i> ( <i>San Polo Grand Ballroom</i> ) <ul style="list-style-type: none"> <li>- Michael Bayle; Head of Mobile; Amadeus IT Group</li> </ul>		
<b>11:30PM – 1:00PM</b>	Lunch ( <i>San Polo Grand Ballroom</i> )		
<b>1:15PM – 2:15PM</b>	<b>B1. PROPworks® New Features</b> <b>Audience: All</b>  <i>Toscana 1</i>	<b>O1. Airport Ops: DataHub</b> <b>Audience: Airport Ops</b>  <i>Toscana 3</i>	<b>P1. EASE™ New Features</b> <b>Audience: Airport IT</b>  <i>San Polo Grand Ballroom</i>
<b>2:15PM – 2:30PM</b>	Break		
<b>2:30PM – 3:30PM</b>	<b>B2a. Ad-Hoc Customer Billing</b>  <b>Audience: Finance</b> <i>Toscana 1</i>	<b>B3a. Transitioning to Rate Tables</b> <b>Audience: All</b> <i>Toscana 2</i>	<b>O2. Advanced Resource Management Planning: Ricondo &amp; Associates</b> <b>Audience: Airport Ops</b>  <i>Toscana 3</i>
	<b>B2b. ESB Financial Interface</b> <b>Audience: Finance/IT</b> <i>Toscana 1</i>	<b>B3b. Work Flow Examples</b> <b>Audience: All</b> <i>Toscana 2</i>	
<b>3:30PM – 4:30PM</b>	<b>B4. Cash Posting Topics</b> <b>Audience: Finance</b>  <i>Toscana 1</i>	<b>G2. Solution Camps / Open Network Period</b>  <b>Audience: All</b> Refreshments and Snacks will be available here during this period. <i>San Polo Grand Ballroom</i>	
<b>5:30PM – 8:30PM</b>	Dinner Reception: <b>LAVO Las Vegas Italian Restaurant and Nightclub</b>		

WEDNESDAY, APRIL 12<sup>th</sup>

<b>8:00AM – 9:00AM</b>	Breakfast & Registration Open ( <i>San Polo Grand Ballroom</i> )		
	<b>BUSINESS SYSTEMS/PROPworks®</b>	<b>OPERATIONAL</b>	<b>PASSENGER PROCESSING</b>
<b>9:15AM – 10:15AM</b>	<b>B5. Lightning Talks</b> <b>Audience: All</b>  <i>Toscana 1</i>	<b>B6/O3. Airports Roundtable</b> <b>Audience: Airport Ops and IT; PROPworks® Users</b>  <i>Toscana 2</i>	<b>P3. Baggage Solutions:</b> <i>BRS; Messaging; RFID</i> <b>Audience: Airport/Airline</b>  <i>San Polo Grand Ballroom</i>
<b>10:15AM – 10:30AM</b>	Break ( <i>San Polo Grand Ballroom</i> )		
<b>10:45AM – 12:00PM</b>	<b>B7. Business Systems Steering Committee / Focus Group</b> <b>Audience: All</b>  <i>Toscana 1</i>	<b>O4. Operational Systems Roadmap</b> <b>Audience: Airport Ops</b> <i>Toscana 3</i>	<b>P4. CUSS Kiosk Industry Update</b> <b>Audience: Airport IT</b> <i>San Polo Grand Ballroom</i>
<b>12:00PM – 1:00PM</b>	Lunch ( <i>San Polo Grand Ballroom</i> )		
<b>1:15PM – 2:15PM</b>	<b>B8a. Performance Tuning</b> <b>Audience: IT</b>  <i>Toscana 1</i>	<b>B9a. Using Agreement Templates with Workflow</b> <b>Audience: Contract Admin</b> <i>Toscana 2</i>	<b>O5. Video Analytics Management System (VAMS): Searidge Technologies</b> <b>Audience: Airport Ops</b>  <i>Toscana 3</i>
	<b>B8b. SSL Set-Up</b> <b>Audience: IT</b>  <i>Toscana 1</i>	<b>B9b. Mobile Cashier: Requirements Gathering</b> <b>Audience: Finance/IT</b> <i>Toscana 2</i>	
<b>2:15PM – 2:30PM</b>	Break		
<b>2:30PM – 3:30PM</b>	<b>B10. Defining a NEW PROPworks, Together!</b> <ul style="list-style-type: none"> <li>- Valerie Hunter (LAWA)</li> <li>- Zoe' Reyes (AvAirPros)</li> <li>- Eric Knowles (MIA)</li> </ul> <b>Audience: All</b> <i>San Polo Grand Ballroom</i>	<b>O6. AODB/RMS/FIDS System Features &amp; Highlights</b> <b>Audience: Airport Ops</b>  <i>Toscana 3</i>	<b>P6. Airlines Roundtable</b> <b>Audience: Airlines</b>  <i>Toscana 4</i>
<b>6:00PM – 6:30PM</b>	Meet in Venetian lobby – Bus to Rio Las Vegas		
<b>6:30PM – 10:30 PM</b>	<div style="display: flex; justify-content: space-between; align-items: center;"> <div style="text-align: center;">  <p><b>VOODOO LOUNGE</b></p> </div> <div style="text-align: center;"> <p><b>Closing Night Entertainment</b></p> <p>Reception @ Rio Las Vegas Voodoo Lounge            Followed by:            Penn and Teller Live Show</p> </div> <div style="text-align: center;">  <p><b>PENN &amp; TELLER</b></p> </div> </div>		