

Technical Business Analyst Job Posting

Amadeus Airport IT Americas, Inc. is an air transport information technology solutions firm based in Orlando, Florida. Our comprehensive portfolio of solutions enable airports and airlines to better utilize and manage resources, enhance the passenger experience, reduce costs, and optimize revenue generation.

Our operational, passenger processing, intelligent display, and revenue management platforms deliver enterprise-class business intelligence solutions and are the most innovative in the air transport marketplace.

Amadeus Airport IT Americas, Inc. solutions are operational in 30 of the top 50 airports in North America, and as a testament to their scalability, these solutions are at home in another 100 airports and at 60 airlines worldwide.

We are currently seeking a self-motivated and experienced individual to fill a full time role as a **Technical Business Analyst** at our **Orlando, FL** location.

Summary: A pivotal function in the healthy growth of our products is Product Analysis. A Technical Business Analyst interfaces with Airport IT Product Management to understand a product strategy and commitments made to clients. Interpret these commitments and provide guidance to developers to plan tasks. A Technical Business Analyst also watches over the quality of product production by interacting with delivery organizations and clients to ensure proper deployment and usage of a product as well as custodian of updated specification document.

Essential Duties and Responsibilities: This includes and is not limited to:

- Analyze and understand business requirements received from Product Management
- Define Product Solution (with Dev) and communicate it PM, and Customers
- Document Functional Specifications and technical Specifications (in form of FS docs, User Stories)
- Create Functional User Stories under EPICs
- Create Mockups/Wireframes as solution refinements and validation
- Communicate and validate solution with DEV, scrum QA and PM
- Provide functional knowledge to Sales, Account Management, Development, Implementation & Support requests
- Be Point of contact for R&D functional questions and requirements
- Contribute to functional design
- Participate in customer workshops when needed
- Facilitate the gathering sizing's from DEV
- Presentation of reqs at Refinement Meetings
- Prioritize and organize sprint planning (product backlog is responsibility of PM)
- Analysis of defects raised in UAT process
- Contribute to product quality with QA team
- Contribute to test strategy by reviewing strategy and providing recommendations to QA
- Contribute to validation of scrum test plans, by reviewing and providing feedback on test strategy and test cases

- Ensure test coverage by validating the completion of traceability matrix (responsibility of QA)
- Ensure compliance of the delivered functionality and system integrity
- Support customer UAT
- Support - 3rd level Production Support - investigation of issues (SMC - FA – Dev), analysis and dispatch. Support during customer proof of concepts & demos where needed.
- Amadeus Customer Service - Provide functional details to support ACS in documenting training materials, User Manuals, training guides.
- Contribute to product demos to ACS and to a wider audience with major releases and upon request (collaboration with PM).
- Contribute to Release presentations to ACS, to assist in troubleshooting new functionality

Qualifications:

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Required Education and/or Experience:

- University degree (or equivalent) in IT Engineering and/or Computer Science
- 5 years' experience in supplying IT solutions to Airports and its operators are required.
- 3 years' experience as Product Manager or activities closely linked to Product Management are required
- A good understanding of current and future technologies used by Airports is needed such as Application Server, RDBMS, Web technologies, XML, JASON, data communication, localization

Travel Requirements:

20% travel required

Please send resumes to HR@airit.com

Local Candidates Preferred