

Air -Transport IT Services, Inc.
Systems Engineer

AirIT is a single source provider and integrator of diversified information technology products and services to the air transportation and seaport industry, offering a full complement of operations, passenger processing and business management systems. From the ramp to revenue management, we have more than 20 years' experience providing our customers with a comprehensive portfolio of integrated technology solutions and services including system integration, software, hardware, network, installation, and 24x7 service, support and help desk.

Summary:

Manages all continuing AirIT operations at airport site and supports installed systems by performing the following duties personally or through subordinates. **This position is based in Los Angeles, CA.**

Essential Duties and Responsibilities: include the following. Other duties may be assigned.

- Implements Air-IT software and hardware solutions
- Ensures the successful continued operation of all installed computer hardware and software on a variety of systems throughout the airport
- Confers with company and airport project personnel to provide technical advice and resolve problems
- Ensures all problems are responded to or escalated within predefined time constraints
- Develops and maintains technical and project documentation
- Coordinates all corrective and preventive maintenance, quarterly maintenance, and daily and out-of-hours work to ensure all support levels are maintained
- Participates in support rotating schedule for 24/7 customer support
- Establishes, modifies, implements and monitors systems and procedures to enhance timely and efficient workflow
- Monitors all systems daily to ensure continued 24/7 operation
- Ensures efficient and effective delivery of support services to the client base and coordinates cross-team interactions to ensure service levels are maintained
- Other duties assigned.

Qualifications:

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Required Education and Experience:

- Bachelor's degree (B. A.) from four-year College or university; or one to two years related experience and/or training; or equivalent combination of education and experience.
- Knowledge of PC and Server operating systems

- Peripheral communication knowledge (serial and TCP/IP)
- Networking skills including but not limited to physical and logical LAN, WAN and Routing
- Knowledge of highly available designs for mission critical applications
- Experience with Virtual machine solutions including VMware Workstation, Player and ESX Server
- Machine duplication or imaging and remote installation technologies
- Understanding of application server technologies – ie. IIS, Tomcat, JBOSS
- General understanding of RDBMS installation configuration and administration
- Knowledge of travel industry standards – i.e. IATA, AEA, ATB

Travel Requirements:

Minor Travel for Training or Skills enhancement is required for this position.

Please forward resumes to HR@AirIT.com

Local Candidates Only

No Relocation Assistance Provided

AirIT is proud to be an EOE