

Air -Transport IT Services, Inc.
Product Analyst

AirIT is a single source provider and integrator of diversified information technology products and services to the air transportation and seaport industry, offering a full complement of operations, passenger processing and business management systems. From the ramp to revenue management, we have more than 20 years' experience providing our customers with a comprehensive portfolio of integrated technology solutions and services including system integration, software, hardware, network, installation, and 24x7 service, support and help desk.

We are currently seeking a self-motivated and experienced **Product Analyst** to fill a full time role at our **Orlando, FL** location.

Summary:

A pivotal function in the healthy growth of our products is Product Analysis. A Product Analyst (PA) interfaces with Airport IT Product Management to understand a product strategy and commitments made to clients. Interpret these commitments and provide guidance to developers to plan tasks. A PA also watches over the quality of product production by interacting with delivery organizations and clients to ensure proper deployment and usage of a product.

Essential Duties and Responsibilities: include the following. Other duties may be assigned.

Product Analysis

- Analyze and understand business requirements received from Product Management
- Define Product Solution (with Dev) and communicate it to Product Management & Customers
- Document Functional Specifications (in form of FS docs, User Stories)
- Communicate and validate solution with DEV, scrum QA, and Product Management

Functional Expertise

- Provide functional knowledge to Sales, Account Management, Development, Implementation & Support requests
- Serve as point of contact for R&D functional questions
- Contribute to functional design
- Participate in customer workshops when needed

Development Process

- Facilitate the gathering sizing's from DEV
- Create Functional User Stories under EPICs
- Presentation of reqs at Refinement Meetings
- Prioritize and organize sprint planning (product backlog is responsibility of PM)
- Analysis of defects raised in UAT process

Quality Assurance

- Contribute to product quality with QA team
- Contribute to test strategy by reviewing strategy and providing recommendations to QA
- Contribute to validation of scrum test plans, by reviewing and providing feedback on test strategy and test cases
- Ensure test coverage by validating the completion of traceability matrix (responsibility of QA)
- Ensure compliance of the delivered functionality and system integrity

Support to other Teams

- Support customer UAT
- Support - 3rd level Production Support - investigation of issues (SMC - BA – Dev), analysis and dispatch. Support during customer proof of concepts & demos where needed
- Amadeus Customer Service - Provide functional details to support ACS in documenting training materials, User Manuals, training guides
- Contribute to product demos to ACS and to a wider audience with major releases and upon request (collaboration with PM).
- Contribute to Release presentations to ACS, to assist in troubleshooting new functionality.

Qualifications:

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Education/Experience/Abilities:

- University degree (or equivalent) in IT Engineering and/or Marketing.
- 5 years' experience in supplying IT solutions to Airports and its operators are required. 3 years' experience as Product Manager or activities closely linked to Product Management are required.
- Must have basic financial competencies. Functional expertise in Airport systems is required such as Contract Management, FIDS, EASE and Baggage handling, AODB, and Resource Management. Must have a thorough understanding of current and future technologies used by Airports is needed such as Application Server, RDBMS, Web technologies, XML, JASON, data communication, localization...

Travel Requirements:

Up to 10% travel required at times.

Please forward resumes to HR@AirIT.com

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