

**Air-Transport IT Services, Inc.
Field Engineer FAI (Seasonal)**

We are a single source provider and integrator of diversified information technology products and services to the air transportation and seaport industry, offering a full complement of operations, passenger processing and business management systems. From the ramp to revenue management, we have more than 20 years' experience providing our customers with a comprehensive portfolio of integrated technology solutions and services including system integration, software, hardware, network, installation, and 24x7 service, support and help desk.

We are currently seeking a self-motivated and experienced **Field Engineer** to fill a seasonal full time role at our **Fairbanks, AK (FAI)** location.

Job Description:

Responsible for ensuring the successful continued operation of all installed computer hardware and software, including PC's, VCD's, servers, high profile displays, networking, databases, and operating systems in a highly visible environment on a variety of systems.

Essential Duties & Responsibilities include, but are not limited to the following:

- Ensure the successful continued operation of all installed computer hardware and software on a variety of systems throughout the airport.
- Report to ANC Site Manager and confer with the West Coast Regional Manager to receive technical advice and resolve problems.
- Ensure all problems are responded to or escalated within predefined time constraints.
- Maintain technical and site documentation.
- Follow quality assurance test plans and direct quality assurance testing.
- Perform preventive maintenance, quarterly maintenance, and daily and out-of-hours work to ensure all support levels are maintained.
- Follow procedures to enhance timely and efficient workflow.
- Monitor all systems daily to ensure continued 24/7 operation.
- Other duties as assigned.

Requirements & Qualifications:

- Associates Degree (AA) or equivalent from a two-year college or technical school, or 6 months to 1 year related experience and/or training, or equivalent combination of education and experience
- Must be available to work from 4/17/2017 and end on 10/15/2017

Computer/ Technology Skills:

- Knowledge of PC and Server operating systems
- Desired manufacture certifications: Dell, Microsoft, Cisco
- Must be able to diagnose and solve complex technical problems in a multi-tier computer system

Travel Requirements:

- 10% Travel Required

**Local Candidates Only ♦ No Relocation Assistance Provided ♦ AirIT is proud to be an EOE.
Please send resumes to HR@AirIT.com**